

Meet the Teacher – Privacy Policy

This privacy policy applies to the Meet the Teacher web site and associated services provided by TenScope Limited. It does not apply to any other web sites run by TenScope Limited or any other products or services provided by TenScope Limited's individual products or their associated web sites which have their own separate privacy policies.

The purpose of the web site is to allow parents of school pupils to book slots to meet teachers at parents' evenings (and similar organisations / events / activities). That requires data (referred to as School Data) to be held relating to pupils, parents and teachers as provided by schools (and similar organisations). School administrators, teachers, parents and other people authorised by TenScope Limited will have access to School Data relevant to them using access details provided to them and passwords. TenScope Limited will use reasonable endeavours to prevent any unauthorised access to such School Data. All users should, however, note that setting passwords which are not sufficiently strong or not adequately maintaining the secrecy of passwords may make it possible for unauthorised persons to gain access to relevant School Data. Except, where appropriate, in relation to the normal operation of the Meet the Teacher web site and associated services or to assist in the resolution of any problems with that web site / those services, School Data will not be used to contact any individual and, in particular, will not be used for marketing purposes.

Except as described here, the web site does not require the use of cookies. The web site does set temporary session cookies which are essential for the operation of the web site. If those session cookies are blocked by users the web site will not function correctly. Such session cookies are not monitored or used in any way by TenScope Limited. The web site also has a banner detailing the use of cookies on the web site which appears once on the first visit to the web site. A persistent cookie is set to prevent that banner reappearing on subsequent visits to the web site. If that persistent cookie is blocked by a user, the banner will reappear on subsequent visits but that will not have any adverse effect on the functioning of the web site.

Whenever you visit a page on the web site, information is sent to the web server, some or all of which may be routinely recorded in access logs. Those logs may be used by TenScope Limited or by third parties employed by TenScope Limited to analyse general usage patterns of the web site including, for example, which other web sites link to the web site and which web browsers users employ. TenScope Limited will not use those logs to track legitimate users of the web site.

Those logs, including IP and network addresses, may however be examined by TenScope Limited or by third parties employed by TenScope Limited in the course of solving technical problems or in identifying, investigating, analysing, preventing or stopping any form of disruptive, malicious or unauthorised use of (or suspected use of) or interaction with the web site.

TenScope Limited may retain copies of e-mails sent by or to individual users for the purposes of its normal business records.

TenScope Limited may contact businesses and other organisations directly by e-mail for marketing purposes (but will not intentionally contact private individuals). If you would prefer not to receive such e-mails, please contact us.

In relation to private individuals, except in response to particular enquiries or requests, unless the specific agreement of the individual user has been obtained, e-mail addresses and other information contained in such e-mails will not be used for any form of marketing, promotional, sales or other communication whether by e-mail, telephone, fax, post, text or voice message or otherwise.

In common with most other businesses, TenScope Limited employs third parties to provide web servers, e-mail servers and associated services including maintaining access logs and e-mail records. Such third parties may require access to those access logs and e-mail records for their own legitimate business purposes, including provision of such servers and services either to TenScope Limited in particular or more generally.

Except as set out above or as required by law, TenScope Limited will not release (or authorise the release of) any information capable of identifying an individual user (including IP and network addresses and e-mail addresses or information provided to TenScope Limited by e-mail) held in access logs or e-mail records to a third party without the consent of any such identifiable individual.

TenScope Limited cannot, however, provide any absolute guarantee against unauthorised access to data. In particular, TenScope Limited does not have direct control over web servers and e-mail servers operated by third parties and, while TenScope Limited will use reasonable endeavours to prohibit and prevent unauthorised access, any party with access (or who can gain access by any means) to the third party web servers and e-mail servers may be able to access such data.

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TenScope Limited

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